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**ROKADA
GROUP**
WE KNOW A WAY!

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TAKING RESPONSIBILITY

During the transportation process "Rokada" takes all the responsibility for the cargo for its safety of its quantity and will provide all the necessary information to the customer about all of transport stages about location of cargo, quantity and condition status.

To get started with our logistic company you need to sign an agreement where is written all the details description of all provided services, manifesting procedure, right of ownership of goods, extend of responsibility of the parties to the agreement terms and procedures of payment and other business terms and conditions.

In addition, by insurance agreement other risks are also insured: responsibility for delayed receipt of cargo, responsibility of compensation of expenses, third party liability, expenses related with investigation of insured accidents.

However, considering the long logistics services experience of "Rokada" group we can assure our customers that their cargo will be not only safely delivered but also in maximum possible date.

Every "Rokada" employee is responsible for informing about any failure of legal or regulatory requirements direct supervisor or Committee member of monitoring and control in according with company policy.

